



3rd-Level Engineer 80-100% (w/m/d)

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Every day we work hard to make small businesses more successful. Sounds ambitious? It is. That's why we need your help.

Our philosophy is that every company should be able to afford high-quality and efficient software solutions. That's why bexio is now the leading provider of web-based business software for small businesses.

We are continuing to expand and have over 80,000 customers, over 7,000 fiduciary partners and more than 150 employees. In order to continue to grow, we need active support!

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What awaits you:

- On a day to day basis you will collaborate with the support as well as development organization investigating technical anomalies reported by our customers.
 - Together with the 3rd level team you will act as the single point of contact between the teams supporting our customers and the technical departments.
 - For technical matters, such as inquiries around the bexio API, the 3rd level team facilitates the communication directly with customers.
 - You will work in a modern environment driven by continuous improvement and be given the opportunity to bring in your ideas to further optimize and automate the daily business.
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What we expect from you:

- Troubleshooting complex technical problems is not only an ability but rather a passion of yours.
- The technical stack around LINUX, GIT, MySQL, PHP and/or Java is not new to you.
- You have natural curiosity and a continuous learning and experimental mindset.

What you can expect from us:

- Fair wage: You do a good job, we compensate you appropriately.
- You are important - The heart of our company is our employees. That's why we treat each other with respect and in an uncomplicated manner. We also give you the freedom to develop personally in a positive working environment.
- Team first: A good team does even better work. That's why we regularly organize employee events to strengthen the team spirit.
- Healthy employees: We feel good when you feel good. That's why we promote a good work-life balance with sports and relaxation activities.
- More than necessary: bexio pays the larger share of your pension fund premiums for you. In addition, we offer an individual program that suits you and your life.
- You can benefit from favorable mobile subscription conditions.

What else you should know about us:

We are a young dynamic company that works together as a team to make a great product even better. You've come to the right place if you want to work with us on this ideology in a lively startup atmosphere and love the web and its possibilities. There is room for personal and professional development in a positive working environment and to give your ideas the necessary freedom.

Sounds good? Then apply directly online with the following link. For the sake of the environment, please refrain from sending paper applications - digitalized form is sufficient.

We are looking forward to meeting you!

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